Appla. of:

ROBERTSON, Niel et al.

Serial No.: Filed:

09/603,174

June 23, 2000

BEST AVAILABLE CO.

REMARKS

By this Amendment, the title of the application has been amended to correct a typographical error. In addition, the undersigned had a telephone conference with the Examiner on 5/25/05 to review and clarify the Examiner's Amendments in the Notice of Allowability. Based on this conference, the undersigned understands the claim amendments to be as follows:

In claim 9, at line 4, the phrase "the network" has been replaced with the phrase --the computer network--; and at line 12 the word "agent" has been replaced with --DCA--. In claim 10 at line 5, the phrase "the network" has been replaced with the phrase --the global computer network--; and the word "agents" has been replaced with --DCAs--. In claim 14, at line 2, the phrase "the network" has been replaced with the phrase --the global computer network--.

Applicant is including herewith a "clean copy" of the allowed claims, incorporating the Examiner's Amendment (clarified above). The Examiner is requested to contact the undersigned if these claims are not correct.

Entry of this Amendment is respectfully requested.

CUSTOMER NUMBER

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Respectfully submitted.

By:

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37,497

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